

HS Intro to Public Services

Friday, May 22, 2020



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Overall Lesson: The Impact of the COVID-19 Pandemic on the Public Services Sector

Sub lesson for <u>Friday, May 22,2020</u>: Interview with AMR Paramedic

Learning Target:

Students will identify and explain the duties of a local AMR paramedic during the COVID-19 pandemic.



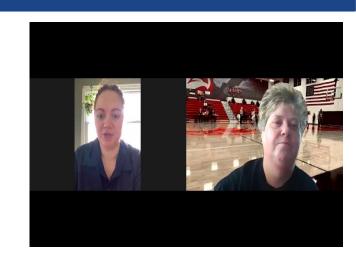
Opening Exercise

- Read <u>this</u> article or watch the embedded video from last month about how the COVID-19 pandemic response was taking a toll on EMTs.
- Then, review the <u>previous lesson</u> covering the difference between an EMT and Paramedic, as well as their general duties and training required.



Watch the first 1:56 of the interview with the AMR paramedic. Then answer the following questions on a piece of paper or Google Doc.

- How many calls would they run on a normal day? How many on a busy day?
- 2) How and why did call volume change during the COVID-19 pandemic?





Activity #1 - ANSWERS

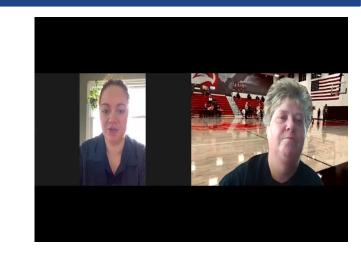
- How many calls would they run on a normal day? How many on a busy day?
 7-8 calls/day; 12-13 on busy day
- 2) How and why did call volume change during the COVID-19 pandemic?

 Call volume dropped dramatically to about 4 calls/day, because people were worried about going to the hospital. When they did call, they were sicker.



Watch the video from 1:56 - 4:26 with the AMR paramedic. Then answer the following questions on a piece of paper or Google Doc.

1) What was a typical way the EMT and paramedics would enter a house prior to COVID-19?



- 2) What additional precautions do they take now before entering a house?
- 3) Why are hospitals categorized clean or dirty in regards to COVID-19?



Activity #2 - ANSWERS

1) What was a typical way the EMT and paramedics would enter a house prior to COVID-19?

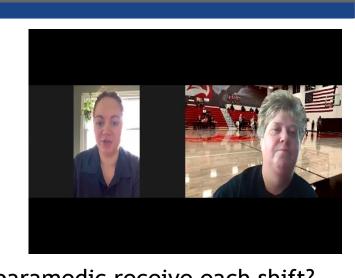
They would just go in like normal - no big deal

- What additional precautions do they take now before entering a house? They have to wear surgical masks or N95 masks on every call no matter what. Confirmed COVID = N95 mask with surgical mask over it & face shield. It now takes 2-3 minutes for them to get everything on before they go into a house.
- Why are hospitals categorized clean or dirty in regards to COVID-19? "Clean" hospitals are hospitals where they are not treating COVID patients. "Dirty" hospitals are where they are handling COVID cases.



Watch the video from 4:26 - 9:00 with the AMR paramedic. Then answer the following questions on a piece of paper or Google Doc.

- 1) What did AMR do in regards to masks and equipment to preserve their resources since the COVID-19 pandemic started? How many pieces of PPE equipment does each EMT or paramedic receive each shift?
- 2) What does GMR stand for?
- 3) What issues are GMR having in regards to PPE's worldwide?





Activity #3 - ANSWERS

1) What did AMR do in regards to masks and equipment to preserve their resources since the COVID-19 pandemic started? How many pieces of PPE equipment does each EMT or paramedic receive each shift?

Locked up all N95 masks and gave EMTs/paramedics two apiece.

Reuse surgical masks and shields. They receive surgical masks, gown & the 2 N95 masks.

2) What does GMR stand for?

Global Medical Response

3) What issues are GMR having in regards to PPE's worldwide?

Ambulances broken into and PPE stolen.



Watch the video from 9:00 - 13:50 with the AMR paramedic. Then answer the following questions on a piece of paper or Google Doc.

- 1) What information does she say is shared daily?
- 2) What has the community interaction been like for her personally?





Activity #4 - ANSWERS

1) What information does she say is shared daily?

Emails with numbers for KC and Johnson County areas and any changes, such as side-effect, PPE solutions. Still get daily reminders about how to handle cases.

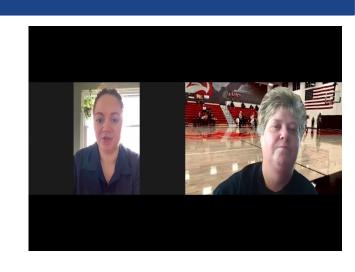
2) What has the community interaction been like for her personally?

Positive. Had somebody bring a bag of masks and gloves. Had people ask how they're doing, which isn't common. People are being understanding.



Watch the video from 13:50 - 21:32 with the AMR paramedic. Then answer the following questions on a piece of paper or Google Doc.

- 1) What did Bridgette purchase prior to the pandemic, and what obstacle did she face after her purchase?
- 2) What happened to Bridgette's sister?
- 3) What has Bridgette not been able to do since the pandemic started?
- 4) What has she seen while cruising in her ambulance more than normal?





Activity #5 - ANSWERS

1) What did Bridgette purchase prior to the pandemic, and what obstacle did she face after her purchase?

She bought a house. She had trouble getting people to help her move.

- 2) What happened to Bridgette's sister?

 She was sick for about 2 weeks. Wound up going to the hospital. Got tested for COVID-19, but was negative.
- 3) What has Bridgette not been able to do since the pandemic started? See her parents
- 4) What has she seen while cruising in her ambulance more than normal? More people on walks, families on bike rides, car traffic



Additional Resources

- CDC Guidance: First Responders and Law Enforcement
- Dept. of Homeland Security: <u>COVID-19 Information for the First</u> <u>Responder Community</u>
- U.S. Fire Administration: <u>COVID-19 resources for fire and EMS</u>
- EMS.gov: <u>COVID-19 Resources for EMS</u>